SYTECH
suppliers to the signage & graphic industry

METAMARK The Materials Company | r.tape | KPMF | FOREVER DIGITAL TRANSFER APPLICATIONS TECHNOLOGY | WRAPTILE | PRO MEDIA | flexx | imageperfect | TITAN

SYTECH – CUTTING SERVICES TERMS & CONDITIONS
(CNC, Guillotine, Panel Saw & Laser Cutting)

Client Name: _____ Company: _____ Date: _____

Job / Reference: _____ Material Type: _____ Quoted Amount (R): _____

IMPORTANT NOTICE & RISK
All cutting is done at the client's own risk. Sytech takes reasonable care, but cannot guarantee perfection. The client acknowledges that Sytech is not liable for any errors, material loss, damage, or wastage arising from cutting.

PAYMENT
- Full payment is required before work begins.
- Work will not be scheduled until proof of payment is received.

ARTWORK & MATERIALS
- Cutting will follow final approved artwork or layout supplied by the client.
- Artwork must be in vector format (.PDF, .DXF).
- The client is responsible for artwork accuracy.
- Client-supplied material must be delivered 24h before cutting; Sytech is not liable for defects or damage.
- Any artwork corrections may incur additional charges.

TOLERANCES & LIMITATIONS
- Standard tolerances: ±1mm.
- Very small or intricate details may not be feasible.
- Minimum spacing: 10mm; border spacing: 5–10mm.
- Material may shift, especially with small pieces, and the client accepts risk.

LIABILITY & REFUNDS
- All cutting is at the client's risk.
- Sytech is not liable for errors due to incorrect artwork, material defects, or unforeseen issues.
- No refunds once cutting has commenced.

COLLECTION & STORAGE
- Collect within 5 working days of notice.
- Storage: R50/day thereafter; after 30 days, uncollected items may be disposed of or repurposed.
- Substantial offcuts must be collected; abandoned offcuts incur R150.

REWORK & COMPLAINTS
- Any issues must be reported within 48 hours of collection.
- Cutting is performed at the client's own risk; Sytech does not accept liability for material loss, damage, or deviations.
- Rework may be considered at Sytech's discretion as a goodwill gesture, depending on the nature of the issue and material availability.
- Any rework due to artwork errors, material issues, or client specifications will be charged in full.

ACKNOWLEDGMENT & ACCEPTANCE
I confirm that I have read, understood, and accept these Terms & Conditions for all Sytech cutting services. I acknowledge that cutting is at my own risk and Sytech is not liable for any errors, material loss, or damage arising from this work.

Client Name: _____ Company: _____ Signature: _____

Date: _____ Contact Number: _____ Email: _____

FOR OFFICE USE ONLY
Received By: _____ Date: _____

Job Completed On: _____ Collected By: _____ Staff Initials: _____

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