



07 February 2019

Dear valued customer,

We are excited to inform you about the current changes taking place at Sytech Supplies CC as of 01 March 2019.

Richard Haarhoff, who has been with us since 2003, will soon be starting his own company, STP Engineering (Pty) Ltd.

He will be taking over the machine and ink divisions of Sytech. Our current technicians will thus become employed by STP Engineering (Pty) Ltd and continue to deliver superior service to meet your business needs.

We would like to thank Richard for his years of service, and we warmly bid him well as he embarks on a new journey.

As Sytech, we will continue to provide you with the quality service and expertise that you have come to admire. We will remain active in providing you with our vast range of quality media options and other items and consumables for your machinery.

### How does this affect you?

As of 1 March 2019, you will be trading with two separate companies. You will need to contact STP Engineering (i.e. Richard and his team) when you have concerns regarding your machines or when you need to purchase a new machine or ink.

However, note that the Ezee Applicator and sublimation printers and consumables will still be available for purchase at Sytech.

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You can contact our sales team at Sytech regarding any purchases of media, or when you have any queries concerning media, banner apparatus, and sublimation systems.

As our customer, both companies promise to offer you the best service possible, and we hope to make this transition as smooth as possible.

Please let us know if you have any questions or concerns. We are happy to help in any way.

Thank you for your loyal support. We look forward to trading with you in the future.

Yours sincerely,

Malcolm Groger

Richard Haarhoff

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